

IVECO

IVECO OVER THE AIR UPDATE (OTA)

IVECO • GROUP

WHAT IS THE OVER THE AIR UPDATE?



IVECO is further expanding its range of digital services on IVECO ON, aimed at simplifying the driver's life and helping the fleet manager to handle with manage his fleet efficiently and productively. The innovative IVECO OVER THE AIR UPDATE (OTA) feature, available on all vehicles (MY19 and later) equipped with a Connectivity Box and a Telematic services contract, allows for necessary software updates to be performed remotely, saving time and increasing vehicle operability.

IVECO OVER THE AIR UPDATE is easy to use and enables quick updates of the vehicle's software, at the discretion of the driver and fleet manager, without needing to visit a workshop. It can be done by you anywhere, at any time: it only requires the vehicle to be parked in a safe location and a few minutes to carry out a very simple procedure. This means the driver can install the update during a stop, during a mission, or a break at the depot, without wasting time.

Daily > <https://youtu.be/blqVmDnS-TY>

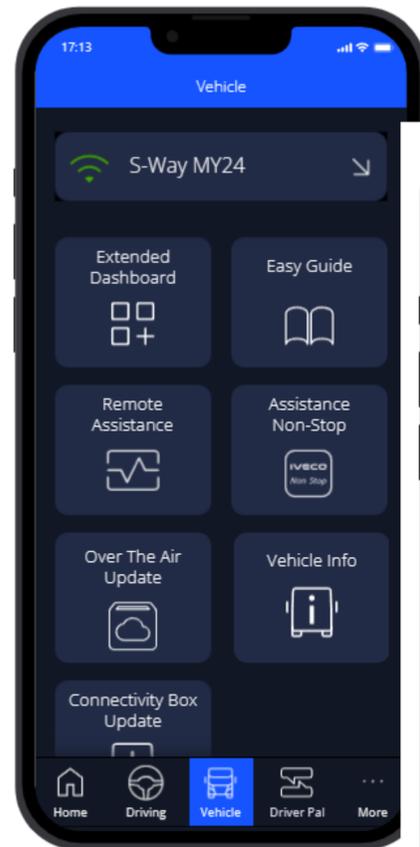
S-WAY > <https://youtu.be/jgS8KuVV4g0>

HOW TO PERFORM THE OVER THE AIR UPDATE

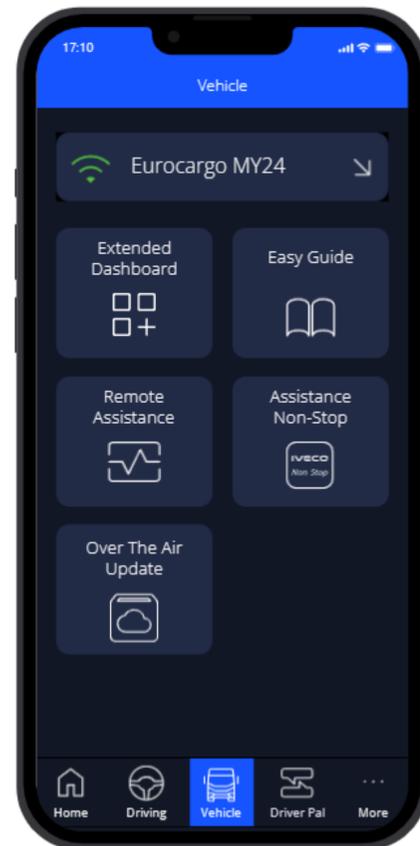
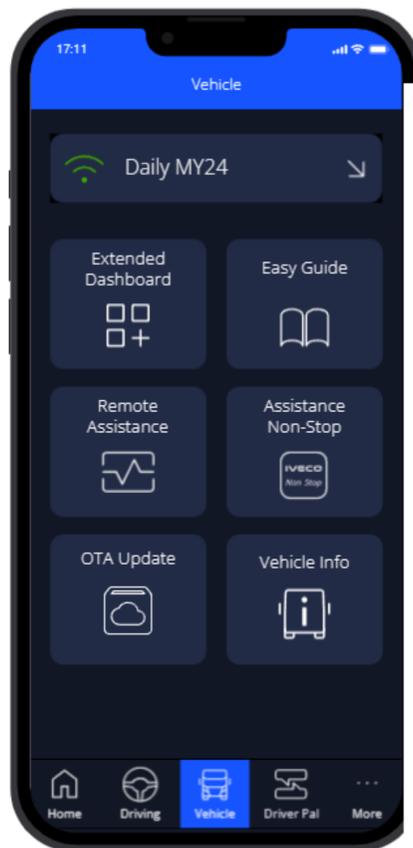
The update can be carried out by following 2 alternative procedures:

A: Easy Way App/ Easy Daily App/ Easy Cargo App

B: Infotainment on-board



App



Infotainment

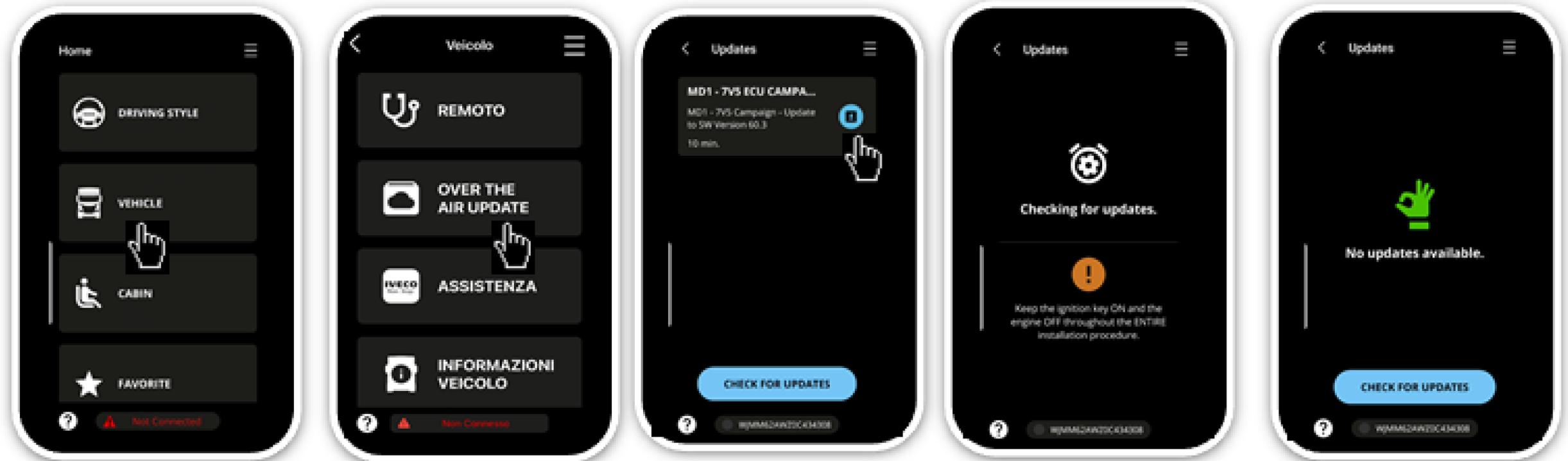


HOW TO PERFORM THE OVER THE AIR UPDATE

A: App



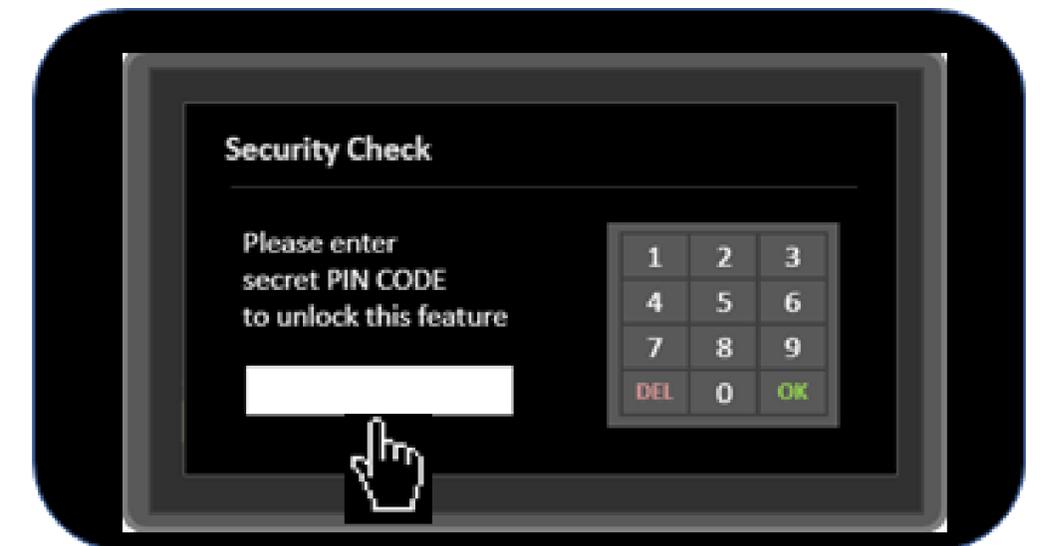
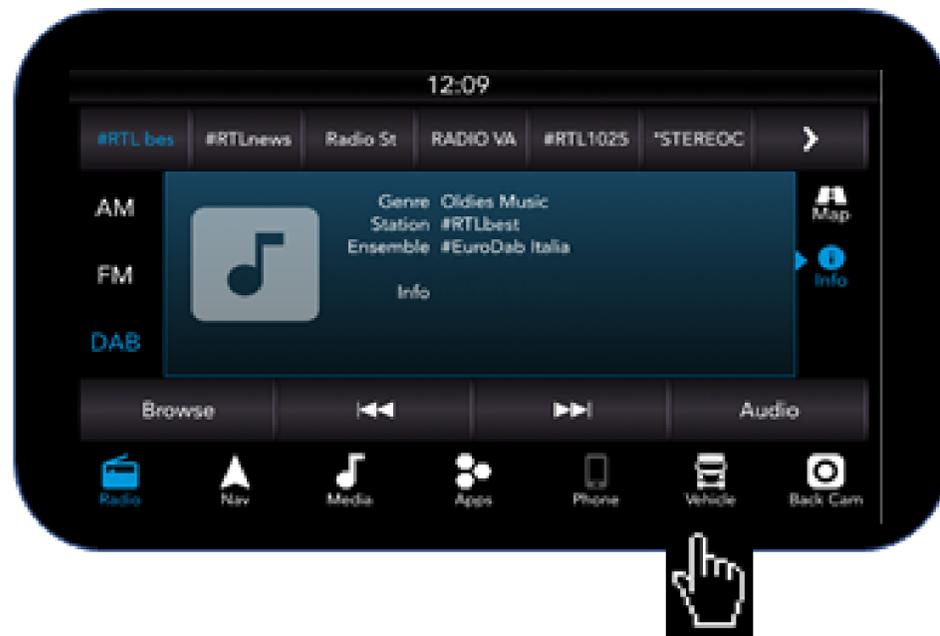
1. Download the latest Easy Way / Easy Daily / Easy Cargo mobile app from Google Play (for Android) or App Store (for iOS)
2. Log in or register with your IVECO ON account
3. Connect to your vehicle by following the guided procedure
4. Follow the instructions below
5. Once the procedure is completed, turn the key to OFF for 30 seconds.



HOW TO PERFORM THE OVER THE AIR UPDATE

B: Infotainment on-board (alternative to procedure A: App)

1. Before you can launch the update, you need to obtain the PIN code from the IVECO ON web portal (see dedicated instructions in this manual "How to generate the PIN on Iveco ON").
2. After entering the PIN, follow the instructions displayed on the NIS/IHP screen
3. Once the update procedure is completed, turn the key to OFF for 30 seconds.



HOW TO GENERATE THE PIN ON IVECO ON

- 1) If your account is a Main Account, log in to Iveco ON (username: email entered during registration / password: password entered during registration)
- 2) From the Permissions menu, assign OTA permissions to your account for the vehicle(s) you wish to update remotely.
- 3) If your account is a driver's account, ask the Main Account of your company to assign OTA permissions for the vehicle(s) you drive and wish to update remotely on Iveco ON.
- 4) After ensuring that the account that will execute the OTA has been enabled, click on the *Permissions* option from Iveco ON, select *PIN Management*, and then *Generate the PIN code*
- 5) Once generated, the PIN will be valid for the next 12 hours and must be entered on the NIS/IHP to start the OTA.

INFORMATION ON OTA CAMPAIGNS FOR MY VEHICLES

To find out if your vehicle has active OTA campaigns, you can check:

1. On the Iveco ON portal, after logging in with your username and password, by clicking on the *Vehicle Management* section > *Recall Campaigns*
2. On the Easy Way / Easy Daily / Easy Cargo APP, after logging in with your username and password, by clicking on the *Vehicle* icon and selecting the *Over the Air Updates* option
3. On the vehicle's infotainment system (NIS or IHP), by clicking on the *Vehicle* icon and selecting the *Over the Air Updates* option