JOIN OUR BIG FAMILY





BEING AN IVECO DEALER IS A VERY REWARDING EXPERIENCE. IF YOU QUALIFY YOU WILL BE PART OF A TRULY INTERNATIONAL COMPANY.

Iveco designs, manufactures and markets a wide range of light, medium and heavy commercial vehicles, off-road trucks, and vehicles for applications such as off-road missions. The company also offers city and intercity buses and coaches under the Iveco Bus brand, fire fighting vehicles with the Magirus brand, and through the Astra brand off-road vehicles for construction and mining work. Their products and services are well known and sold all around the globe and their groundbreaking technologies set new benchmarks in the market. Iveco, Astra, Iveco Bus and Magirus are brands of CNH Industrial, a global leader in the capital goods sector:

lveco is now expanding its Dealer network in Malaysia and looking for long lasting business partners. The opportunity awaits you!



As an Iveco dealer you will benefit from the many outstanding Competitive and Business advantages we offer.



PEOPLE

A professional and well-balanced mix of long-time experienced experts and young enthusiastic professionals are available in Malaysia to work with you and support you in sustaining the long term economic growth of your dealership now and in the future.



PROFITABILITY

Dealers are our most valuable business partners and we develop and share the financial rewards with them. Our proven business model, focused on customer satisfaction, is designed to maximize profits and provide a very favorable return on investment. Many of our established Dealers can attest that investment in an Iveco dealership can provide great long term financial opportunities.



PRODUCT LINES

Our state-of-the-art product offer, will be made available to you to ensure that you capture the growth in your market and to fit the requirements of your customers.



PRODUCT&SERVICE SUPPORT

Extensive product and service support for its entire vehicle range guarantees lveco customers the best assistance every day. Our service network ensures and maintains excellent product performance through genuine parts, continuous technical support, service plans, remanufactured services and accessories.



NETWORK

Iveco has a global network of about 4700 sales and service outlets worldwide. We are rapidly expanding our network throughout the Asia Pacific region and also in Malaysia with our official distributor Federal Auto Trucks, part of MBMR, a major dealer group in the country automotive industry. Many opportunities are today available to become an Iveco dealer and you can also catch the opportunity to become a Service and Parts only member of our widespread Iveco dealer network.



PARTS & SERVICE

Our superior Parts & Service network provides all the Parts required to guarantee safety, performance and value retention for all of the Iveco products. Our range of exclusive CNH INDUSTRIAL Genuine parts are guaranteed. We have a stringent supplier selection process which includes rigorous reliability and durability testing, strict surveillance of materials entering warehouses and an extensive specialized service support network.



TRAINING

Professional training will be made available to you right after your appointment as a dealer. We provide dedicated training programs covering all aspects of our business including: Business Management Training, Salesman Training, Product Training, Technical and Service Training and Parts Training. All of them are specifically designed to ensure your success as an Iveco Dealer.

POWER Parts catalogue

Comprehensive online parts catalogue for our dealers.

Brochures and specification sheets to help you communicate the latest features and benefits of lyeco products.

Continuous improvement Programs to enhance network quality and reward best in class Iveco dealers

Iveco Body Builder Portal

Online repository with drawings and latest information about our products,

TOOLS & RESOURCES

IVECO IS CONTINUOUSLY DEVELOPING TOOLS, PROGRAMS AND RESOURCES THAT CONNECT YOU WITH THE INFORMATION YOU NEED TO GROW YOUR BUSINESS AND SUPPORT YOUR CUSTOMERS.





TRAINING

KNOWLEDGE IS AN IMPORTANT PART OF OUR BUSINESS THAT IS WHY IVECO OFFERS VALUABLE PROFESSIONAL TRAINING RIGHT AFTER THE APPOINTMENT WITH AN ON BOARDING PROGRAM THAT FOCUSES ON OUR LATEST VEHICLE AND **REAL-WORLD INDUSTRY** CHALLENGES TO ENSURF **CUSTOMER SATISFACTION** AND HEALTHY FINANCIAL PERFORMANCES

Technical Training

Required course for Iveco dealers and distributors sales force to ensure they have all the information they need to successfully compete in the commercial marketplace.

Driver Training

Training programs that ensure those who will drive the vehicles are fully prepared and trained in all the workings and technological aspects of the Iveco vehicles to benefit more from our technology.

Aftersales System Training

Training programs that support the aftersales team to work in a professional way with all Iveco systems and tools.

Commercial Sales Training

Courses for Iveco dealers and distributors salespeople that provide the necessary selling tool kits to transfer the value of our brand and products to our customers.

Management training

Managerial training courses that focus on the key aspects of the dealership's operations like finance, marketing, people management and customer retention with the ultimate target of creating a high performing network that achieves excellence in both sales and aftersales.



PRODUCT RANGE



Fire fighting vehicles.



Heavy and medium commercial vehicles.



Light commercial vehicles.



Collective passenger transport buses.



Off-road construction and mining.

REGIONAL HEADQUARTERS

EMPLOYEES



Bangkok, Thailand.



Over 25,000 world wide.

MANUFACTURING

GLOBAL NETWORK



10 countries throughout Africa, Asia, Europe, Latin America and Oceania.



About 4700 sales and service outlets worldwide.

IVECO AT A GLANCE









R&D CENTERS AND R&D DEVELOPMENT



14 centers and a total of over 2 billion USD in Research in the last 5 years (including engines).

IVECO IS PART OF CNH INDUSTRIAL





















IVECO HISTORY

A NEW IDENTITY 1980 – 1984

The new brand is introduced and gains global visibility through a series of sporting sponsorships. The company restructures its organization and launches new innovative products such as the TurboStar.

A NEW WAY OFTHINKING 1990 – 1994

These five fundamental years see a strong push in global business strategy. The customer is at the center of this strategy, which defines a dynamic new approach to the company's activities.

THE NEW MILLENNIUM

The 21st century begins with many new developments. New products completely revolutionize the ranges: the new Daily, the Eurocargo, the Stralis, and the Trakker. Two new 100% Iveco brands are born: Irisbus and Iveco Motors. The Daily wins Van of the Year in 2000 and the Stralis wins Truck of the Year 2003.

CNH INDUSTRIAL 2010 - 2014

The foundation of CNH Industrial as a global leader in the capital goods sector and the opening of CNH Industrial Village, the first multipurpose center of its kind for the Group's brands. The new Stralis Hi-Way has been named the "Truck of The Year 2013" and the New Daily the "International Van of the Year 2015".

PUSHINGTHE BOUNDARIES

1985 - 1989

Overseas expansion takes place thanks to the acquisition of the Astra company from Piacenza, Italy. Continued market success also gives way to an important new industrial project.

GLOBALIZATION 1995 - 1999

Competition accelerates as the marketplace continues to globalize. Iveco chooses to take the path of specialization. It expands its business in China where it is the first foreign commercial vehicle manufacturer to enter into the Country. It launches a series of important products on the European market with new engines and commercial, industrial and collective passenger vehicles.

30th ANNIVERSARY 2005 - 2009

Iveco's 30th anniversary marks further strengths in China; sponsorship of the All Blacks rugby team; the marketing of Euro 4 and Euro 5 vehicles; the launch of the new Stralis and the redesigned Trakker and Eurocargo, also in 4x4. The new Citelis and Magelys collective passenger vehicles from Irisbus, the EcoDaily and the Genlyon, wrap up the first decade of 2000.

40th ANNIVERSARY

lveco is blowing out 40 candles: this is an important milestone for us, a success story that tells of great international acclaims. It represents not only 40 years of success, but also 150 years of working alongside customers, of superb performance, of vehicles that have become fixture on roads all over the world and that convey a message of technology and sustainable transport today.

CNH INDUSTRIAL HISTORY

CNH Industrial N.V. was incorporated in November 2012 and became operational in September 2013 as a result of the mergers of Fiat Industrial S.p.A. and CNH Global N.V. Fiat Industrial first began operations as a global leader in the capital goods sector on 1st January 2011, following the demerger of the activities of Iveco, CNH and FPT Industrial from Fiat S.p.A.. CNH, a world leader in the agricultural and construction equipment businesses, was established on November 12, 1999, through the merger of New Holland N.V. and Case Corporation. CNH Industrial's brands bring forth a rich history that dates back more than 170 years. Today, the company's expertise spans industries and continents, building upon a great tradition of historic achievements and significant contribution to the development of technological know-how in the industries in which it operates.

HERITAGE 1975 - 1979

In 1975, a great challenge to the market and competitors is launched, with the merger of five historic European companies to create lyeco.



APPOINTMENT PROCESS

WE ARE EXCITED TO HAVE YOU HELP MAKE THE IVECO FAMILY EVEN STRONGER, HERE IS WHAT YOU'LL NEED TO BECOME AN IVECO DEALER.

Operational Management

- Dedicated management team with successful track record and relevant industry experience
- Strong Parts & Service culture
- Passionate and results driven personnel

Market presence

- Excellent location with appropriate visibility
- Ensure adequate coverage of your territory
- Committed in achieving challenging objectives
- Investing in brand equity

IFYOUTHINK YOU HAVE WHAT IT TAKES PLEASE CONTACT US AT:

E-mail: joinivecosea@iveco.com/sea

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WHICH ARETHE FINANCIAL REQUIREMENTS?

Iveco's objective is to ensure the long term success for our future business partnership. The initial financial investment will vary greatly depending on the size and potential of the location of your dealership, as well as the product lines carried. Our in-house financing organization CNHI Capital will work with prospective new dealerships to provide customized financial solutions.

WHAT ARE THE FACILITIES REQUIREMENTS?

An adequate purpose built or existing facility in an excellent location with visibility on a main road to ensure that every customer receives an Iveco quality experience from Display to Sales and Aftersales.

WHAT QUALITIES DOES IVECO LOOK FOR IN PEOPLE WHO WANT TO BECOME AN IVECO DEALER?

People who recognize that customer satisfaction and customer loyalty is key to long-term success in the commercial vehicle sector, as well as people with strong business management and leadership skills.

WHAT ARE THE NEXT STEPS FOLLOWING MY APPLICATION?

After our initial evaluation you will be contacted for further information and planning of the next steps.

If you have any further questions please Email us at: $\begin{tabular}{ll} | JOINIVECOSEA@IVECO.COM \end{tabular}$



Frequently asked questions



