

AFTERSALES PRODUCTS AND SERVICES

FREE TO TRAVEL WITH PEACE OF MIND



IVECO
BUS

Your partner for sustainable transport

YOUR BUSINESS NEVER STOPS

IVECO BUS COMMITMENT IS TO PROTECT THE VALUE, THE PERFORMANCE AND THE PRODUCTIVITY OF YOUR BUS OVER TIME.

In choosing IVECO BUS you have made a quality choice. Nobody more than IVECO BUS can guarantee products, solutions and services tailored to your bus and your mission. With IVECO BUS you are sure that you can rely on the most proper maintenance, on high performance parts, on skilled experts, ready to help you always and wherever. And you can travel with peace of mind.







CERTIFIED RELIABILITY

IVECO BUS Genuine Parts are designed for your bus and submitted to the most rigorous quality tests for conformity, robustness, safety and endurance. They last longer and perform better. Overtime.



ADVANCED LOGISTIC

IVECO BUS guarantees the steady availability or the delivery within 24 hours of replacement parts as well as the traceability from the warehouse to the service centre destination.

PRODU

CTIVITY

CONTROLLED PROCESSES

IVECO BUS guarantees that products and suppliers comply with quality standards in terms of raw materials and production processes along the replacement parts supply chain.



QUALIFIED ASSISTANCE

The IVECO BUS Authorised Service Network guarantees excellent service performances thanks to the long-lasting experience, the ongoing training, the continuous updating of diagnostics tools and highly specialized mechanics. In addition, IVECO BUS Assistance Non Stop is always ready to support you on the road 24 hours a day and 7 days a week.



GENUINE PARTS THE PREFERRED SPARE PARTS FOR YOUR BUS

WHY TO CHOOSE IVECO BUS GENUINE PARTS?

An efficient braking system, maximum road holding, good visibility both day and night, effective filtration of air and fluids - all of these elements are essential to maintain the value of your bus over time, protecting you from unplanned downtime, ensuring safety for people and goods. IVECO BUS Genuine Parts, combined with the professional skills of IVECO BUS technicians, are your greatest allies in ensuring the productivity of your business.



AS A MATTER OF FACT, ONLY IVECO BUS GENUINE PARTS PROVIDE:

- Quality and reliability certified by IVECO BUS
- Up to 24 months warranty* with no limit on mileage
- Delivery within 24h of any replacement part in any Country, on any day of the week
- Availability of replacement parts up to 15 years after bus phase-out

* warranty conditions may vary depending on country

ACCESSORIES LINE

CUSTOMIZE THE BUS INCREASING ITS VALUE

IVECO BUS Accessories has developed a product line dedicated to all bus ranges in order to better respond to every needs. The new accessory range offers: the highest quality materials, greater safety and extensive customization to meet every customer's needs, enhancing aesthetics and functionality. You can choose from an Hi-Tech and Connectivity offer that will transform your journey into a joyful and comfortable moment. Bring the future on board! IVECO BUS Accessories: Details that make the difference.



Wireless Microphone

What better way to communicate with all passengers than through our wireless microphone disposing of interference-free transmission in a field of action of up to 60 meters.



3G Wifi Router

This smart device for 3G-connection in mobility, through SIM-card will allow to passengers on board to stay connected and share the unique journey experience with their friends and families.



Roof Monitor

For a real comfort discover our roof monitor with a modern design to enjoy the quality image. With the high brightness monitor with digital panel and LED backlight and a comfortable use supported by Media player with USB and SD-card.



IVECO BUS Digital Radio

Enjoy a high-quality music during all your journey with this IVECO anti-shock radio. It disposes also of removable face plate with LCD DOT matrix white illumination display, SD Card and USB slot.



IVECO BUS DAB "PLUS" RADIO

If you are a fan of smart technology we have a solution for you! This radio with integrated Bluetooth®, handsfree with external microphone and I-Pod connection is made for you.

REMAN PARTS

QUALITY WITHOUT DOUBTS, UPTIME WITHOUT WASTE

A HIGH STANDARD OF QUALITY MAKES IVECO BUS REMAN BETTER

- IVECO BUS Reman uses continuous improvement to remain a cut **above the competition**. In our remanufacturing process, used parts are examined, remade and tested to original performance specifications through the use of state-of-the-art techniques, strict salvage guidelines, advanced manufacturing systems and unequalled quality control.
- With **quality** assurances built into every process and same-as-new **warranties**, IVECO BUS Reman products provide true peace-of mind.

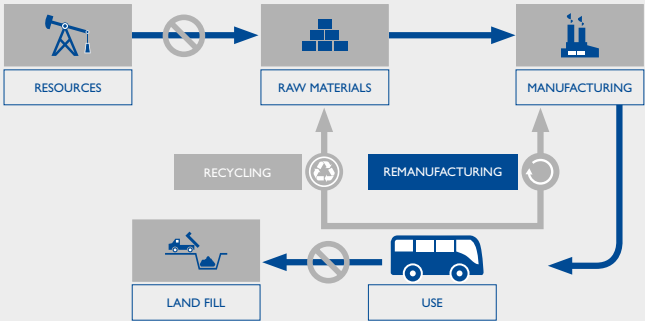


MORE THAN REPAIR

	USED	REPAIR	REMAN
Complete dis-assembly and assembly	NO	NO	YES
100% inspection - new parts introduced	NO	NO	YES
Systematic bench test (100%)	NO	NO	YES
Ecologically responsible	YES	YES	YES

THE FLOW OF REMAN

RESOURCE LIFECYCLE



Source: Centre for Resource Efficient Manufacturing Systems

GOOD REASONS TO RELY ON REMANUFACTURED PARTS



VALUE
FOR MONEY



QUALITY AND
PERFORMANCE



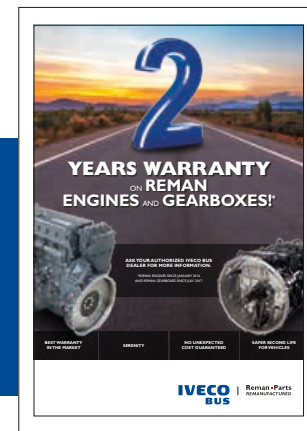
BEST-IN-CLASS
WARRANTY













ENVIRONMENTAL
PROTECTION



REDUCED DOWNTIME
FOR REPAIR



A FAST GROWING PRODUCT RANGE

	BRAKE CALIPERS	DENOX PUMPS	COMPLETE ENGINES & LONG BLOCKS	AXLE HEADS	GEARBOXES	INJECTION SYSTEMS	TURBO- CHARGERS	STARTERS & ALTERNATORS	DPF	SILENCERS
										
URBANWAY	•	•	•	•	•	•	X	•	•	•
CROSSWAY	•	•	•	•	•	•	•	•	•	•
EVADYS	•	•	•	•	•	•	•	•	•	•
MAGELYS	•	•	•	•	•	•	•	•	•	•

• Yes X No





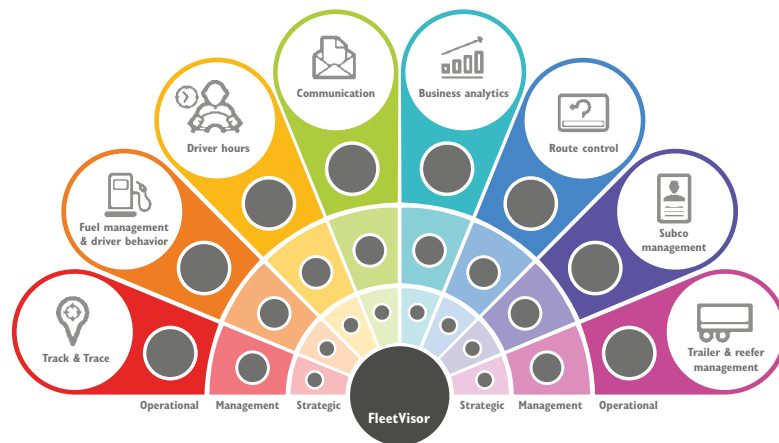
IVECO BUS FLEET MANAGEMENT

STAY CONNECTED TO YOUR BUSINESS

A profitable fleet operation is one of the major points of attention for our customers. IVECO BUS telematics solutions guarantee the optimal fleet management that means knowing in real-time everything you need to know about fuel consumption, kilometers travelled, speed and trip status and operate the most proper strategy:

- Better calculate and improve planning
- Teach, evaluate and monitor drivers' style
- Track vehicles from moment to moment

In few words, optimize your fleet reducing costs, increasing profitability and competitive advantage for a high return on investment and a quick pay-back.





The Telematics box is completely integrated with the vehicle's electronic architecture: it captures and analyzes both vehicle and driver data at the same time. Remote tachograph data download is also available. Fleet management solutions are just what you would expect from IVECO BUS Products and Services: reliable, profitable, accurate and safe for the environment and people.



IVECO DriverLinc display

Once your vehicle is equipped with the Telematic Box, you can enhance the fleet management services features by installing on board the IVECO DriverLinc display. DriverLinc allows structured communication flow between Driver and Back Office and it adds tools to improve fuel efficiency, like Driver Coach.

ADVANCED LOGISTICS PROXIMITY AND TECHNOLOGY REDUCE DOWNTIME

IVECO BUS knows the importance of minimizing vehicle downtime in order to get back to work as quickly as possible. IVECO BUS parts logistics is organized in order to ensure error-free and rapid parts distribution: an efficient integrated stock management system allows to our 6 European Depots to work as a unique general warehouse with excellent performances.

VYSOKE MYTO (CZ) *Master Depot*

LANGENAU (D)

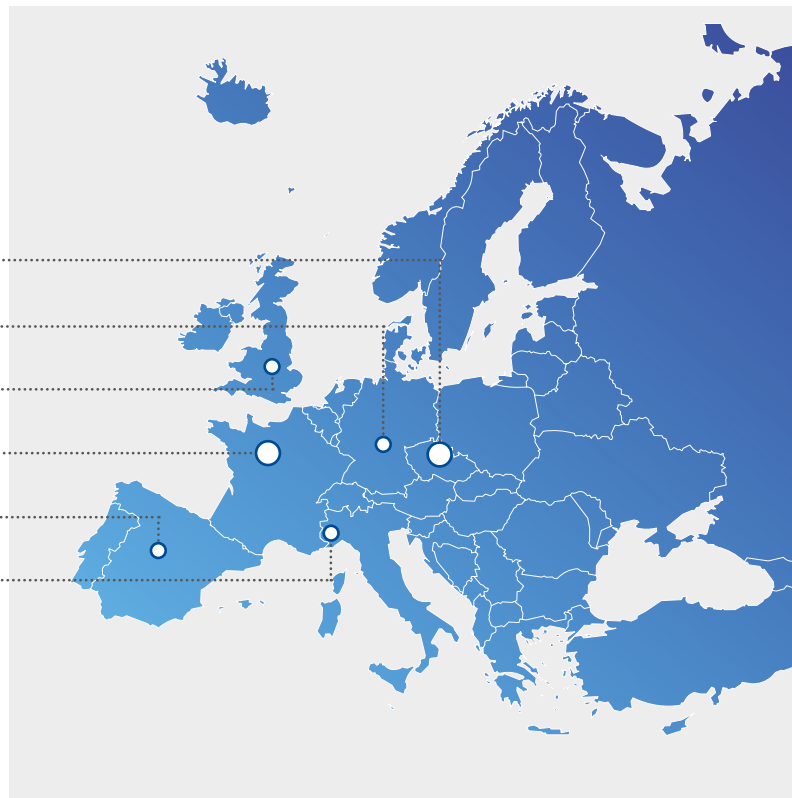
DAVENTRY (UK)

TRAPPES (FR) *Master Depot*

MADRID (SP)

TURIN (IT)

- 6 depots in Europe
- 311,600 sqm
- 107,000 parts managed
- Daytime & overnight deliveries 24/7



IVECO BUS ALWAYS BY YOUR SIDE

ALWAYS READY, ALWAYS BY YOUR SIDE. WHEREVER YOU ARE.

IVECO Assistance Non-Stop, 24 hours a day, 7 days a week.

IVECO is always available to keep your business up and running.

In case of vehicle breakdown, IVECO Assistance Non-Stop can be reached in three ways:

- With a simple phone call
- Using the on-board IVECONNECT telematics system
- Using the IVECO Non Stop mobile app

The IVECO Non Stop app can also be used to book in advance a repair work for your vehicle, not just in case of urgency. You can select the time window and the location (current position, workshop or specific address) and the app will give you a confirmation of the booking.

ELEMENTS

To ensure you always get the best, IVECO BUS offers you ELEMENTS:

a wide range of tailored service packages, devised to keep your vehicle in perfect condition.

The flexibility of ELEMENTS always offers you the most advantageous service possible, tailor made to your real needs. Indeed, with ELEMENTS, you can choose the best service levels for your business, with the assurance of fixed, controlled costs.

Ask your IVECO BUS Dealer for further personalized additional coverages.

OUR TECHNICIANS, YOUR PARTNERS

IVECO BUS offers an extensive support network for its entire vehicle range guaranteeing customers the best assistance through continuously trained and skilled technicians. Thanks to Teleservices, remote assistance operations can be carried out with the best effectiveness. IVECO BUS offers on Euro VI vehicles an improvement in components accessibility, a rationalization of maintenance plans and consequently a reduction of service-stop frequency. IVECO BUS vehicles have been engineered to guarantee a simplified and cheaper maintenance.

IVECO
0080048326000
Assistance Non-Stop





Your partner for sustainable transport

This literature has been published for worldwide circulation. The standard and optional equipment and the availability of individual models may vary from one country to the next. IVECO BUS reserves the right to undertake modifications without prior notice to the design and technical equipment at all times without notice. Illustrations are not intended to represent individual vehicles. Illustrations to units already sold. Illustrations may show optional equipment or may not show all standard equipment. B6-A4x - Printed in Italy - (Turin)

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