

# IVECO

Drive the road of change



## IVECO Services.



# Your must-have portfolio of products and services.

IVECO



UPTIME



PRODUCTIVITY  
& EFFICIENCY



DRIVER CARE



SAFETY  
& SECURITY



eMOBILITY



PARTS  
& ACCESSORIES

# Your complete mobility solution.

The development of state-of-the-art vehicles is important to provide our customers with mobility solutions that best meet their needs. At IVECO, our goal is to improve the productivity and profitability of our customers' businesses. We do this by maximising vehicle uptime and efficiency, driver safety and environmental protection.





**UPTIME**



Your business never stops, so you need to rely on your vehicle being operational when you need it.

IVECO Uptime Services are designed to maximize uptime through real-time vehicle monitoring, remote diagnostics, maintenance and repair plans, as well as preventive actions at your preferred IVECO workshop when needed.

### **Uptime Monitoring & Management**

Real-time monitoring for proactive maintenance through Remote Assistance Service and Over-The-Air software updates to maximise uptime.

### **Assistance Non-Stop**

24/7 breakdown assistance to ensure continuity for your business.

### **IVECO Maintenance and Repair**

Tailored solutions to enhance vehicle uptime and protect your business's productivity.

### **IVECO TOPCARE**

Premium assistance service for peace of mind on the road with priority access to our workshop, also looks after the driver if the repair takes longer than expected.

### **Flexible Maintenance**

Customized plan for your connected vehicle based on real vehicle use and component residual life to optimize maintenance intervals and reduce costs.

### **Pay-per-use**

M&R plan tailored to your business model, real vehicle usage and mission to maximize value and enjoy peace of mind.





**PRODUCTIVITY  
& EFFICIENCY**



As a transport or logistics operator, transportation costs, rising fuel prices, driver shortages, complex regulations, and the need to operate sustainably are the biggest challenges you face.

IVECO Productivity & Efficiency services help you reduce fuel consumption, optimise routes and improve your drivers' driving style through vehicle performance reporting and analysis, for a more productive and efficient business with lower running costs.

### **IVECO ON Customer Portal**

Your operation center to manage your fleet's efficiency and uptime by monitoring vehicles' data, planning routes and deliveries to optimize its performance. Practical functionalities to facilitate and reduce your business's admin.

### **Professional Fuel Report**

Comprehensive report on fuel consumption with action plans for a more fuel-efficient and low-emission driving style. It enables you to monitor your vehicles' fuel consumption and set targets for improvement.

### **IVECO web API**

Use your own fleet management system for your connected IVECO vehicles. Access IVECO vehicles' data in real-time with no need for any adaptations, and manage it seamlessly with data from other brands.

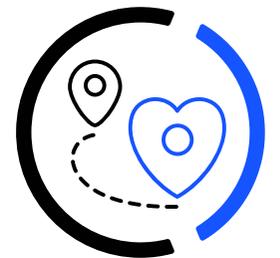
### **Fleet Management**

Puts you in control of your fleet, enabling you to optimize the deployment and efficiency of your vehicles through fuel consumption monitoring, route optimization, effective planning of your drivers' activities, and detailed reports.





**DRIVER CARE**



**SAFETY  
& SECURITY**



Your drivers are a key asset for your business, so looking after their health and well-being is a priority.

IVECO improves comfort and safety levels to make the driving experience easier and more enjoyable. The Driver Care and Safety & Security services are designed to promote a safer driving style, improve the drivers' performance and increase their safety. We will assist you throughout your journey, making your experience behind the wheel easier and more comfortable.

### **IVECO Driver Pal**

Interact with your vehicle and the driver community through voice commands with IVECO's pioneering onboard vocal travel companion developed on the Amazon Web Services platform with integration of Amazon Alexa.

### **IVECO Driver Apps**

Engage your drivers and facilitate their life onboard, providing access to digital service such as new remote controls, vehicle information, Driving Style Evaluation scores and compliance tools like pre-departure check-lists.

### **Easy Guide App**

Interactive digital user manual with intuitive navigation, comprehensive vehicle information and training videos.

### **Fidelity Club**

Dedicated to IVECO drivers, awarding exclusive benefits for their performance and safe driving style.

### **TomTom Live**

Plan streamlined routes with truck- and van-specific navigation, real-time alerts and useful information.

### **Professional Safe Report**

Provides a comprehensive toolkit to promote and support safe driving through driver behavior analysis, data-driven decision-making tools, benchmarking for continuous improvement, and integration with IVECO Driver Apps and Fidelity Club's reward program.





**eMOBILITY**





As a transport or logistics operator, the pressure to operate sustainably keeps growing, due to increasingly stringent emissions regulations and more environmentally-conscious customers.

IVECO eMobility services enable you to identify the most efficient routes and charging plans, maximise your vehicle's range with remote controls and optimise uptime with our alerts on your vehicle's remaining charge.

#### **eRemote Control**

Save time and resources with remote control of key operating functions of your vehicle such as charging schedule, cabin temperature, ePTO and driving modes.

#### **eRange Assurance**

Proactive alerts about low battery levels or issues affecting the charging process give you visibility of the real-time status of the vehicle's autonomy and put you in control of the charging strategy, providing peace of mind and maximizing uptime.

#### **eDaily Routing App**

Never run out of charge with reliable and accurate route planning for efficient journeys based on live vehicle data such as required charge level, charging stations, charging time and remaining charge.

#### **eCharge Management**

Enjoy a streamlined seamless charging experience with the eCharge card and access to a vast network of over 500.000 charging points across Europe. An integrated solution enables you to manage energy expenses and simplify invoicing.

#### **Professional eReport**

Optimize your TCO and achieve your sustainability targets with the report's insights over energy usage and areas of improvement. Driver behavior data highlights coaching opportunities to improve your fleet's overall efficiency and productivity.



GATE (Green & Advanced Transport Ecosystem) is a fully digital tech Company that aims to revolutionize the commercial transportation and disrupt the way customers approach green mobility. GATE offers a long-term rental formula, integrating all the services needed to step into the electric mobility with:

**100% electric vehicles:** a complete range of commercial vehicles at your disposal.

**Tailored Services:** with the long-term pay-per-use formula you pay according to the kilometres driven based on a utilization forecast and subsequent adjustments.

**A plan that best suits your needs:** a digital ecosystem of turnkey services, three packages - Easy, Energy and eManager.



**PARTS  
& ACCESSORIES**



You need your vehicle to be a perfect match for your business and operational requirements, and to perform at its best throughout its life cycle.

IVECO's extensive offer of high-quality parts and services enables you to customize your vehicle and enhance your life on board.

## Genuine Parts

HIGH PERFORMANCE

Certified by IVECO, Genuine Parts have been rigorously tested for maximum safety, consistency and reliability with a one-year warranty.



High-quality parts certified by IVECO to ensure the performance of your out-of-warranty vehicles and covered by a one-year warranty.

## Reman Parts

SUSTAINABLE CHOICE

Remanufactured parts that deliver like-new performance, providing a cost-effective and environmentally sustainable alternative.

## Accessories

ENHANCED EXPERIENCE

Boost your vehicle's efficiency, safety and performance, and enhance your driver's comfort with a wide range of high-quality accessories.



# Tailor your services solution.

Choose from our extensive services portfolio to match all needs and business goals.

## UPTIME

	Light		Medium	Heavy
	DAILY	eDAILY		
Uptime Monitoring & Management	•	•	•	•
IVECO Maintenance & Repair	•	•	•	•
ANS	•	•	•	•
Flex Maintenance	-	-	-	•
Pay per Use	•	-	-	-
IVECO TOPCARE	-	-	-	•

## PRODUCTIVITY & EFFICIENCY

	Light		Medium	Heavy
	DAILY	eDAILY		
IVECO ON portal	•	•	•	•
Fleet Management Astrata	-	-	•	•
Professional fuel advising	-	-	-	•
Professional fuel report	-	-	-	•
IVECO web API	•	•	•	•





### DRIVER CARE

		Light		Medium	Heavy
		DAILY	eDAILY		
Driver Apps	Easy Daily App	•	•	-	-
	Easy Cargo App	-	-	•	-
	Easy Way App	-	-	-	•
	Easy Guide App	•	•	•	•
Fidelity program		-	-	-	•
IVECO Driver Pal		•	•	•	•

### SAFETY & SECURITY

		Light		Medium	Heavy
		DAILY	eDAILY		
Professional Safe Report		•	•	•	•

### eMOBILITY

	Light	Medium	Heavy
	eDAILY		
eCharge Management	•	-	-
eDaily Routing App	•	-	-
Professional eReport	•	-	-
eRemote Control	•	-	-
eRange Assurance	•	-	-
eCharge Solutions	•	-	-

# IVECO CAPITAL

IVECO CAPITAL is the captive financial services Brand of Iveco Group and offers a full range of financing, leasing, insurance and ancillary services for commercial and industrial vehicles.

Our long-standing presence in the market as mobility financing enabler allows us to provide flexible and tailored financial solutions and dedicated bundle offers\*, to suit different customer missions and goals for a full peace of mind.

IVECO CAPITAL is your reliable partner, offering an ecosystem of financial solutions to enable you to purchase a true “turnkey” mobility solution, immediately ready for use, that includes:

- Loans.
- Financial/operating lease.
- Insurances.
- And additional services, such as maintenance and repair.

Our highly personalized solutions are available for fleets of all sizes.

IVECO CAPITAL allows all customers to keep their vehicle always new with a competitive renewal offer.

We understand the challenges and opportunities our customers face in their business. That's why we offer solutions to match the different needs with future-oriented approach: analysing the constant evolution of the market, harnessing new technologies, and seeking synergies with a specialist partners are the key to supporting your business as it evolves.



Discover more on [www.ivecocal.com](http://www.ivecocal.com)

For a tailored offer contact your IVECO Dealer or IVECO Direct Sales.

\* Based on country' specifics. Term and condition apply.  
Finance subject to IVECO CAPITAL approval.







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