

## Press Release

### IVECO Driver Pal, the vocal driver companion, becomes even more helpful with new features

*As part of IVECO's customer-centric continuous improvement process, the IVECO Driver Pal vocal driver companion has been enriched with new features that will make the driver's life even easier, more productive and safer.*

*The new Vehicle Locator functionality will save time finding where the vehicle is parked and search filling stations by brand.*

*The enhanced "Open MYIVECO" vocal request will now act as a voice tutorial to help the driver navigate quickly the most frequently used commands and remain open to enable a natural and fast interaction.*

*New features that help maximize the vehicle's uptime include the ability to request IVECO's Assistance Non Stop service through vocal commands, and the integration of push notifications to get real time maintenance information.*

*Additional cabin controls can be activated through voice commands, enhancing driver comfort and safety.*

*Hanover, September 19 2022*

IVECO has extended the functionalities of its vocal driver companion, IVECO Driver Pal, with new features that will make it even easier for drivers of their IVECO Daily and IVECO S-Way vehicles to increase their productivity and comfort, and maximise their vehicle's uptime.

*"IVECO Driver Pal is the perfect example of customer-centric innovation," says **Fabrizio Conicella, Digital & Advanced Technologies at IVECO** "Developed specifically to enhance the driver's experience and make their life on board as easy as possible, it is in constant evolution – always striving for new ways of helping our customers in their everyday operation and in their business. No detail is too insignificant for us; we look at every way, big or small, that we can improve their environment on board and facilitate their interaction with their vehicle. That's what we have done with these latest updates, and we will continue to do with future releases."*

The new features include useful time savers that will result in **greater productivity**. With the **Vehicle Locator** functionality, the driver will be able to use the Driver Pal MYIVECO skill to ask vocally **"Where is my vehicle?"** to have the address where the vehicle is parked, so there will be no time wasted looking for it. It can also be used sitting in the cab if the driver needs to know the name of the street where they are, and no street signs are visible. Drivers whose employers have

supply agreements with a specific fuel company, will have no trouble finding their nearest filling station asking the MYIVECO skill to **search by brand**.

The enhancement of the vocal command **“Open MYIVECO”** delivers a significant improvement to the user experience, enabling faster access to the main features. Acting as a vocal tutorial to help drivers remember how to ask IVECO Driver Pal for information about the truck, it provides a quick guide of the most frequent and useful commands. Once activated, the **“Open MYIVECO”** the skill remains open, ready to respond to further direct requests, such as **“What is the vehicle status?”** or **“How is my driving style?”**, providing a more natural and smooth interaction. The skill is easily closed with the simple vocal command **“Stop”**.

Another batch of new features will help drivers **maximise their vehicle’s uptime**. In case of a technical issue or breakdown, they can contact IVECO’s Assistance Non-Stop service through voice commands instead of using their mobile app or the infotainment system. New notifications will make it very easy to organise maintenance and prevent issues: IVECO Driver Pal will **remind** the driver **when the next maintenance is due**, and alert them when **Over The Air updates** are available so they can schedule them when convenient. The additional **Notifications** about climate settings and scheduling, Control Room and Over The Air alerts will also be sent to the driver’s mobile device on the IVECO Easy Way and IVECO Easy Daily apps – a useful feature when the driver uses functions such as Climate scheduling remotely.

**Comfort and safety** on the IVECO S-Way will be enhanced with the new IVECO Driver Pal feature that enables the driver to activate additional cabin controls to open and close the **windows**, for example when approaching a toll booth, **control the sunroof**, or **switch the infotainment on and off** when resting in the cabin.

IVECO has also extended the information provided to drivers through the **MYCOMMUNITY skill**, which now includes details of how many users have listened to the messages they have posted on the skill.

-ENDS-

## IVECO

*IVECO is a brand of Iveco Group N.V. (MI: IVG). IVECO designs, manufactures and markets a wide range of light, medium and heavy commercial vehicles, off-road trucks, and vehicles for applications such as off-road missions.*

*The brand’s wide range of products include the Daily, a vehicle that covers the 3.3 – 7.2 ton vehicle weight segment, the Eurocargo from 6 – 19 tons and, in the heavy segment above 16 tons, the IVECO WAY range with the on-road IVECO S-WAY, the off-road IVECO T-WAY and*

*the IVECO X-WAY for light off-road missions. In addition, the IVECO Astra brand builds off-road trucks, rigid and articulated dumpers as well as special vehicles.*

*IVECO employs close to 21,000 individuals globally. It manages production sites in 7 countries throughout Europe, Asia, Africa, Oceania and Latin America where it produces vehicles featuring the latest advanced technologies. 4,200 sales and service outlets in over 160 countries guarantee technical support wherever an IVECO vehicle is at work.*

For further information about IVECO: [www.iveco.com](http://www.iveco.com)

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