

IVECO

Drive the road of change



Overseas Model Shown



Your IVECO
your way.

IVECO Total Cost of Ownership Solutions

Overseas Model Shown

Keeping you on the road

Experience peace of mind with IVECO's customisable TCO solutions that keep your business on the road, maximise savings and optimise your fleet's performance.



Maintenance & Repair

Benefits of IVECO Maintenance & Repair Agreements

Control of Running Cost

- Our customised solutions provide better fleet management and control
- Maintain cashflow and budget certainty with predictable running costs of your IVECO fleet
- Contain your maintenance and repair costs

Quality Maintenance & Repairs

- Your IVECO vehicle is serviced according to IVECO's exacting recommendations, utilising genuine parts and factory trained technicians for true peace of mind and residual value.

Maximum Uptime

- Maximise vehicle uptime through efficient and timely service and repairs, delivered by the national IVECO dealer network for better productivity.

Maintenance and Repair Products



ServiceBond - Scheduled Maintenance

- Maintenance parts
- Consumables
- Labour



Friction - Maintenance & Friction

- Scheduled maintenance
- Clutch drive plate and pressure plate
- Brake discs, pads, drums



EasyRoad - Maintenance, Friction & Repairs

- Scheduled maintenance
- Friction
- Repairs (as per Inclusions table)

IVECO's Maintenance and Repair solutions are available in a range of customisable durations to suit your needs. Here are some example parameters, however these can be custom to your requirements, up to 5 years and 300,000 kilometres.

Daily 4x2 Range Maintenance & Repair Contract Parameters

| Year | Kilometres |
|------|------------|
| 1 | 50,000 |
| 2 | 100,000 |
| 3 | 150,000 |
| 4 | 200,000 |
| 5 | 250,000 |

Protecting your business.

IVECO purchased Extended Warranty provides additional warranty protection against defects in materials and/or workmanship for your vehicle. It provides additional peace of mind, knowing your vital assets are covered beyond the standard product Warranty Period, should the unexpected occur.



> Extended Warranty

Benefits of Extended Warranty

Peace of Mind

Provides protection beyond the standard product Warranty Period

Flexible Plans

Choice of plans to meet individual needs

Quality Repairs

All eligible repairs are carried out utilising Genuine IVECO Parts fitted by factory trained technicians

You can purchase an Extended Warranty cover within 30 days from the date of delivery of your new IVECO vehicle.

Extended Warranty Product

Driveline Plus



- Driveline components
- Braking System
- Suspension
- Steering
- Electrical

Just like IVECO's Maintenance and Repair solutions, our Extended Warranty solutions are available in a range of durations to best suit your business' needs, up to 5 Years/300,000 kilometres.

Daily 4x2 Range Extended Warranty Contract Parameters

| Year | Kilometres |
|------|--------------------------|
| 4 | Up to 300,000 kilometres |
| 5 | |



Inclusions

Legend: ✓ Included Not included

| Components | Name | Standard Warranty | Extended Warranty (EW) | Maintenance & Repair (M&R) | | |
|-----------------------|---|-------------------|------------------------|----------------------------|----------|-------------|
| | | | Driveline Plus | EasyRoad | Friction | ServiceBond |
| Scheduled Maintenance | Maintenance work as per Operator's Manual | | | ✓ | ✓ | ✓ |
| Engine | Engine block | ✓ | ✓ | ✓ | | |
| | Crankshaft, Main and Big-end bearings | ✓ | ✓ | ✓ | | |
| | Turbocharger | ✓ | ✓ | ✓ | | |
| | Water pump assembly | ✓ | ✓ | ✓ | | |
| | Oil pump | ✓ | ✓ | ✓ | | |
| | Cylinder head and Gasket | ✓ | ✓ | ✓ | | |
| | Camshaft, Timing gears | ✓ | ✓ | ✓ | | |
| | Valves and Valve seats | ✓ | ✓ | ✓ | | |
| | Pistons and Piston rings | ✓ | ✓ | ✓ | | |
| | Tappets and Rocker arms | ✓ | ✓ | ✓ | | |
| | Fan hub and Bearings | ✓ | ✓ | ✓ | | |
| | Flywheel | ✓ | ✓ | ✓ | | |
| | Conrods | ✓ | ✓ | ✓ | | |
| | Gaskets & Seals | ✓ | ✓ | ✓ | | |
| Fuel Injection System | Injection pump | ✓ | ✓ | ✓ | | |
| | Injection timing controller | ✓ | ✓ | ✓ | | |
| | Injectors, Electro-injectors, Injector pump (I) | ✓ | ✓ | ✓ | | |
| | Common rail | ✓ | ✓ | ✓ | | |
| Transmission | Transmission casing | ✓ | ✓ | ✓ | | |
| | Planetary Gear Sets | ✓ | ✓ | ✓ | | |
| | Shafts bearings | ✓ | ✓ | ✓ | | |
| | Torque Converter | ✓ | ✓ | ✓ | | |
| | Bearings | ✓ | ✓ | ✓ | | |
| | Valve body | ✓ | ✓ | ✓ | | |
| | Electronic control unit | ✓ | ✓ | ✓ | | |
| | Clutch Packs | ✓ | ✓ | ✓ | | |
| | Oil Pump | ✓ | ✓ | ✓ | | |
| Driveline | Transmission shaft | ✓ | ✓ | ✓ | | |
| | Universal joint | ✓ | ✓ | ✓ | | |
| | Central bearing | ✓ | ✓ | ✓ | | |
| | Electronic retarder | ✓ | ✓ | ✓ | | |

Inclusions

Legend: ✓ Included Not included

| Components | Name | Standard Warranty | Extended Warranty (EW) | Maintenance & Repair (M&R) | | |
|-------------------------------------|--|-------------------|------------------------|----------------------------|----------|-------------|
| | | | Driveline Plus | EasyRoad | Friction | ServiceBond |
| Axles | Drive axles | ✓ | ✓ | ✓ | | |
| | Differential casing | ✓ | ✓ | ✓ | | |
| | Pinion and Bevel gear | ✓ | ✓ | ✓ | | |
| | Differential gears | ✓ | ✓ | ✓ | | |
| | Bearings | ✓ | ✓ | ✓ | | |
| | Half-shafts | ✓ | ✓ | ✓ | | |
| | Propeller shafts | ✓ | ✓ | ✓ | | |
| | Front axle | ✓ | ✓ | ✓ | | |
| Braking System | Brake cylinder | ✓ | ✓ | ✓ | | |
| | Brake caliper | ✓ | ✓ | ✓ | | |
| | Brake valve | ✓ | ✓ | ✓ | | |
| | Brake hoses | ✓ | ✓ | ✓ | | |
| | Brake shoes and Pads | | | ✓ | ✓ | |
| | Brake disc | | | ✓ | ✓ | |
| Clutch | Servo / Clutch master cylinder | ✓ | ✓ | ✓ | | |
| | Drive plate, Clutch pressure plate | | | ✓ | ✓ | |
| PTO | PTO Multipower (2) | ✓ | ✓ | ✓ | | |
| Chassis/ Suspension/ Steering | Steering pump and Electronic control unit | ✓ | ✓ | ✓ | | |
| | Rack & pinion / Electric steering | ✓ | ✓ | ✓ | | |
| | Joints | ✓ | ✓ | ✓ | | |
| | Cross and side members | ✓ | ✓ | ✓ | | |
| | Pins and Bushes | ✓ | ✓ | ✓ | | |
| | Leaf spring | ✓ | ✓ | ✓ | | |
| | Air suspension sensors and Leveling valves | ✓ | ✓ | ✓ | | |
| | Air bellows | ✓ | ✓ | ✓ | | |
| | Leaf springs suspension | ✓ | ✓ | ✓ | | |
| | Shock absorbers | ✓ | ✓ | ✓ | | |
| | Chassis / Rails | ✓ | ✓ | ✓ | | |
| | Bearings | ✓ | ✓ | ✓ | | |
| | Paint & Panel defects | ✓ | | | | |
| | Glass | ✓ | | | | |

Inclusions

Legend: ✓ Included Not included

| Components | Name | Standard Warranty | Extended Warranty (EVW) | Maintenance & Repair (M&R) | | |
|------------------|---|----------------------|----------------------------|----------------------------|----------|-------------|
| | | | Driveline Plus | EasyRoad | Friction | ServiceBond |
| Exhaust System | Securing screws, Collars, Clamps, Connectors | ✓ | ✓ | ✓ | | |
| | Silencer | ✓ | ✓ | ✓ | | |
| | Ad blue system | ✓ | ✓ | ✓ | | |
| | Exhaust pipe | ✓ | ✓ | ✓ | | |
| | Exhaust system brackets and Fixation | ✓ | ✓ | ✓ | | |
| Electric System | GPS, Radio, Telematics system (3) | ✓ | ✓ | ✓ | | |
| | Wiring harnesses | ✓ | ✓ | ✓ | | |
| | Switches | ✓ | ✓ | ✓ | | |
| | Battery (4) | | | | | |
| Other Equipment | Lights | ✓ | ✓ | | | |
| | Electronic control units | ✓ | ✓ | ✓ | | |
| | Electric motors (Window regulators, Mirrors) | ✓ | ✓ | ✓ | | |
| | Door remote control | ✓ | ✓ | ✓ | | |
| | Heater and Air conditioner equipment | ✓ | ✓ | ✓ | | |
| | Connectors and Bands | ✓ | ✓ | ✓ | | |
| | Hinges, Door handles and Locks | ✓ | ✓ | ✓ | | |
| Other Components | Dashboard | ✓ | ✓ | ✓ | | |
| | Hoses and Pipes | ✓ | ✓ | ✓ | | |
| | Radiator and Pipes | ✓ | ✓ | ✓ | | |
| | Accelerator / Throttle pedal | ✓ | ✓ | ✓ | | |
| | Tank, Filler cap, and Pipes | ✓ | ✓ | ✓ | | |
| | Air compressor | ✓ | ✓ | ✓ | | |
| | Fuel pump | ✓ | ✓ | ✓ | | |
| | Exhaust manifold | ✓ | ✓ | ✓ | | |
| | Alternator / Starter Motor | ✓ | ✓ | ✓ | | |
| | Intercooler / Water radiator/Oil radiator/ Air radiator | ✓ | ✓ | ✓ | | |
| | Shift lever | ✓ | ✓ | ✓ | | |
| | Keys, Remote control | ✓ | ✓ | ✓ | | |
| | Accessories (5) | ✓ | | | | |
| | Wiper blades | | | ✓ | | |
| | Light globes (6) | | | ✓ | | |
| Towing | Towing - conditions apply (7) | ✓ | | ✓ | | |

Notes

1. Excluding calibration and wear, as well as damage caused by using unsuitable fuel
2. Provided it is an IVECO genuine PTO and is installed in the IVECO factory
3. Only when equipment is standard and installed in the IVECO factory
4. Original IVECO batteries are covered by a 12-month warranty only
5. Genuine accessories fitted by an authorised IVECO dealer prior to vehicle delivery are covered by new vehicle warranty.
6. Globes are included only when vehicle is brought to an authorised IVECO dealer for replacement
7. Towing can be claimed for warrantable repairs where:

For Standard Warranty

- 1) it is more economical to carry out repair at an authorised IVECO facility
- 2) it is unsafe to carry out a roadside repair

For EasyRoad

- 1) Within agreed area of operation only, all charges incurred in roadside breakdown or tow-in charges where it is necessary for the Vehicle to be recovered to an authorised IVECO facility
- 2) Any additional cost relating to any load or trailer/trailers is not reimbursable





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