

TAILOR-MADE SERVICE FOR YOUR VEHICLE



IVECO

Your partner for sustainable transport

ELEMENTS

PERSONALISED SERVICE PLANS

WORRY-FREE TRAVEL WITH IVECO

With the objective of offering customers the best of everything, IVECO has created ELEMENTS: a wide range of tailored service packages, designed to keep your vehicle on the road.



TAILOR-MADE SERVICE

ELEMENTS is a specialised high-quality service, that aims to ensure a long life for every vehicle in all sectors. Create your customized offer by combining the "elements" that best fit your needs, choose your Planned Maintenance Contracts.

Keeping your vehicles on the road with minimal interruptions for maintenance and repairs is our priority.



TAILOR-MADE SERVICE FOR YOUR VEHICLE

ITS EXTREME FLEXIBILITY MAKES ELEMENTS SO ATTRACTIVE

ELEMENTS provides the flexibility to select any combination from the major "elements" which make up the overall offer:

Combine any "element" to create your own tailor-made service package!



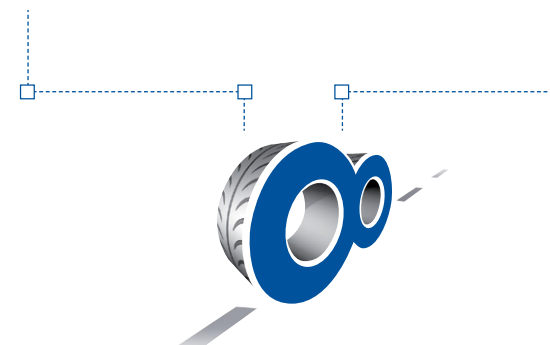
MAINTENANCE

INCLUDE MAINTENANCE, LUBRIFICATION, OILS AND FLUIDS CHANGE ACCORDING TO MAINTENANCE AND REPAIR HANDBOOK



DRIVE LINE

ENGINE, FUEL INJECTION, GEARBOX, PROPELLER SHAFT AND AXLE REPAIRS



ELEMENTS
LONG LIFE VEHICLES



EXTRA DRIVE LINE

COMPONENTS NOT ALREADY COVERED BY THE DRIVE LINE ELEMENT
E.G. ELECTRICAL SYSTEM.

















WEAR

CLUTCH, BRAKE PADS, BRAKE DISCS, BRAKE DRUMS, BRAKE LININGS FOR DRUM BRAKES

TAILORED SERVICE PACKAGES AVAILABLE PACKAGES OFFER

THE “ELEMENTS” THAT MAXIMISE YOUR VEHICLE’S LIFE
You can choose the best service levels for your business size and needs, knowing that the associated costs are fixed and predictable.

PLANNED MAINTENANCE CONTRACTS

	MAINTENANCE	DRIVE LINE	EXTRA DRIVE LINE	WEAR
				
 3XL • LIFE				
 L • LIFE				
 S • LIFE				

CONTACT YOUR REFERENCE DEALER TO CHOOSE THE PERFECT CONTRACT
TAILORED TO YOUR BUSINESS



COVERAGES TABLE

Check the coverages table to find out what is included in each package.

COMPONENTS	NAME	NOTES	DRIVE LINE	EXTRA DRIVE LINE	WEAR
Engine	Engine block		✓		
	Crankshaft, main and big-end bearings, timing gears		✓		
	Turbo-charger		✓		
	Complete water pump assembly		✓		
	Oil Pump		✓		
	Cylinder head and gasket		✓		
	Camshaft		✓		
	Valves and valve seats		✓		
	Pistons and piston rings		✓		
	Tappets and rocker arms		✓		
	Cylinder liners		✓		
	Fan hub and bearings	(Blades are consider extradrive line)	✓		
	Flywheel		✓		
	Carter gasket		✓		
	Exhaust brake			✓	
Fuel Injection System	Injection pump		✓		
	Injection timing controller		✓		
	Injectors	Excluding calibration, wear and damage incurred through the use of unsuitable fuel	✓		
Gearbox	Gearbox casing		✓		
	Gears		✓		
	Shafts bearings		✓		
	Selector forks and rods		✓		
	Bearings		✓		
	Synchro's		✓		
	Electronic Unit Control		✓		
	Hydraulic retarder		✓		
Transmission	Transmission shaft		✓		
	Universal joint		✓		
	Central bearing		✓		
	Electronic retarder			✓	

COMPONENTS	NAME	NOTES	DRIVE LINE	EXTRA DRIVE LINE	WEAR
Axles	Drive axles		✓		
	Differential casing		✓		
	Pinion and bevel gear		✓		
	Differential gears		✓		
	Bearings		✓		
	Half-shafts		✓		
	Torque transfer unit		✓		
	Hub gears		✓		
Braking System	Dryer Unit			✓	
	Brake Cylinder			✓	
	Brake Caliper			✓	
	Brake valve			✓	
	Brake hoses			✓	
	Shoes and brake pads				✓
	Brake disc				✓
	Drum				✓
Clutch	Servo / Clutch Master Cylinder			✓	
	Driven plate, Clutch, Pressure plate				✓
PTO	PTO Multipower	Only when PTO Is mounted from factory as an IVECO optional visible in SAP and PTO must be present on the M&R and EW Contract offer		✓	
Chassis/ Suspension/ Steering	Steering Pump and Electronic Control Unit			✓	
	Joints			✓	
	Cross and side members			✓	
	Pins and bushes			✓	
	Leaf Spring			✓	
	Airsuspension sensors and leveling valves			✓	
	Air bellows			✓	
	Shock Absorbers (chassis)			✓	
	Leaf Springs Suspension			✓	
	Bearings			✓	

COVERAGES TABLE

Check the coverages table to find out what is included in each package.

COMPONENTS	NAME	NOTES	DRIVE LINE	EXTRA DRIVE LINE	WEAR
Exhaust System	Securing Screws, collars, clamps, connectors			Ⓢ	
	Silencer			Ⓢ	
	Ad Blue System			Ⓢ	
	Exhaust Pipe			Ⓢ	
	Ad-Blue Valve			Ⓢ	
	Exhaust System brackets and fixation			Ⓢ	
Electric System	GPS, Radio, IVECONNECT	Only when equipment is mounted from factory as an optional visible in SAP and must be present on the M&R and EW Contract offer		Ⓢ	
Other Equipment	Electronic Control Units			Ⓢ	
	Electric Motors (window regulator, mirrors)			Ⓢ	
	Heater and air conditioner equipment			Ⓢ	
	Additional Heater	Only if it's declared in the quote		Ⓢ	
	Connectors and bands			Ⓢ	
	Dashboard			Ⓢ	
Other Components	Hoses and Pipes			Ⓢ	
	Radiator and pipes			Ⓢ	
	Accelerator/Throttle Pedal			Ⓢ	
	Shock Absorbers (cabine suspension)			Ⓢ	
	Air Compresor			Ⓢ	
	Fuel pump			Ⓢ	
	Exhaust manifold			Ⓢ	
	Alternator/Starter Motor			Ⓢ	
	Intercooler/ Water radiator/ Oil radiator/ Air Radiator			Ⓢ	
	Tachographo			Ⓢ	
	Shift lever			Ⓢ	

LEGEND   Included

ADDITIONAL COVERAGES FLEXIBLE PERSONALISATION

The packages can be further personalised with specific additional coverages in order to suit your needs.

COMPONENT	S	L	3XL
ANS 24 H CALL OUT & SERVICES	Excluded	Ⓢ	Ⓢ
ANS 24 H - TOWING	Excluded	Ⓢ	Ⓢ
BATTERY	+	+	+
ENGINE OIL TOP UP	+	+	+
WHEEL ALIGNMENT	+	+	+

LEGEND   Standard  Optional



YOUR BUSINESS NEVER STOPS IVECO IS ALWAYS BY YOUR SIDE

In choosing IVECO, you have made a quality choice for you and your business. IVECO brings you total peace of mind, with a dedicated after-sales support network. A team of expert professionals working day and night to provide you with the help you need, whenever and wherever you need it.

ELEMENTS is one of the main Services within the IVECO After-Sales global offer. A perfect synergy between Service, Parts and Network is available to keep your vehicle always in perfect conditions

ASSISTANCE NON-STOP Always ready, wherever you are

IVECO Assistance Non-Stop, 24 hours a day, 7 days a week. IVECO is always available to keep your business up and running. In case of vehicle breakdown, IVECO Assistance Non-Stop can be reached with a simple phone call: 0800116967.



ALWAYS BY YOUR SIDE Our technicians, your partners

IVECO technicians are always ready to take care of your vehicle, with the unrivalled skill and expertise gained from working on IVECO vehicles every day. They are more likely than anybody to get to the heart of the problem, helping you to save time and money. They use the same IVECO diagnostic instruments as the ones used to test the vehicles. Thanks to teleservices, E.A.S.Y. and its accessories, remote assistance operations can be carried out with total effectiveness.

GENUINE PARTS Your vehicle's favourite spare parts

An efficient braking system, maximum road holding, good visibility both day and night, effective filtration of air and fluids - all of these elements are essential to maintaining the value of your Iveco over time, protecting you from unplanned downtime, ensuring safety for people and goods.

IVECO Genuine parts, combined with the professional skills of IVECO technicians, are your greatest allies in maintaining the productivity of your business.

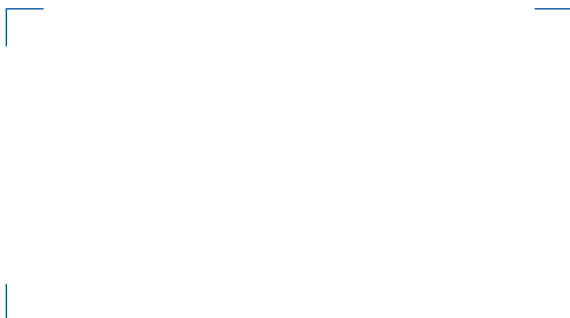


IVECO | Genuine Parts
HIGH PERFORMANCE

As a matter of fact, only IVECO Genuine Parts provide:

- Quality and reliability certified by IVECO
- Up to 36 months warranty with no limit on mileage*
- Delivery within 24h of any replacement part in any country, on any day of the week**
- Availability of replacement parts up to 10 years after vehicle phase-out

**Warranty conditions may vary depending on country*



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