

TAILOR-MADE SERVICE FOR YOUR VEHICLE



IVECO

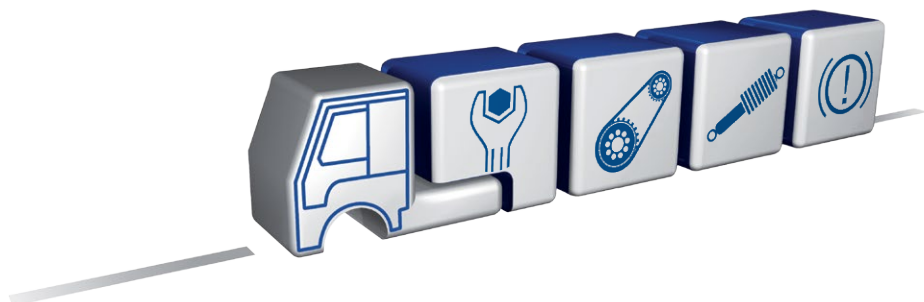
Your partner for sustainable transport

ELEMENTS

PERSONALISED SERVICE PLANS

WORRY-FREE TRAVEL WITH IVECO

With the objective of offering customers the best of everything, IVECO has created ELEMENTS: a wide range of tailored service packages, designed to keep your vehicle on the road.



TAILOR-MADE SERVICE

Elements is a specialised high-quality service, that aims to ensure a long life for every vehicle in all sectors. Create your customised offer by combining the "elements" that best fit your needs, choose your Planned Maintenance Contracts and Extended Guarantees.

Keeping your vehicles on the road with minimal interruptions for maintenance and repairs is our priority.

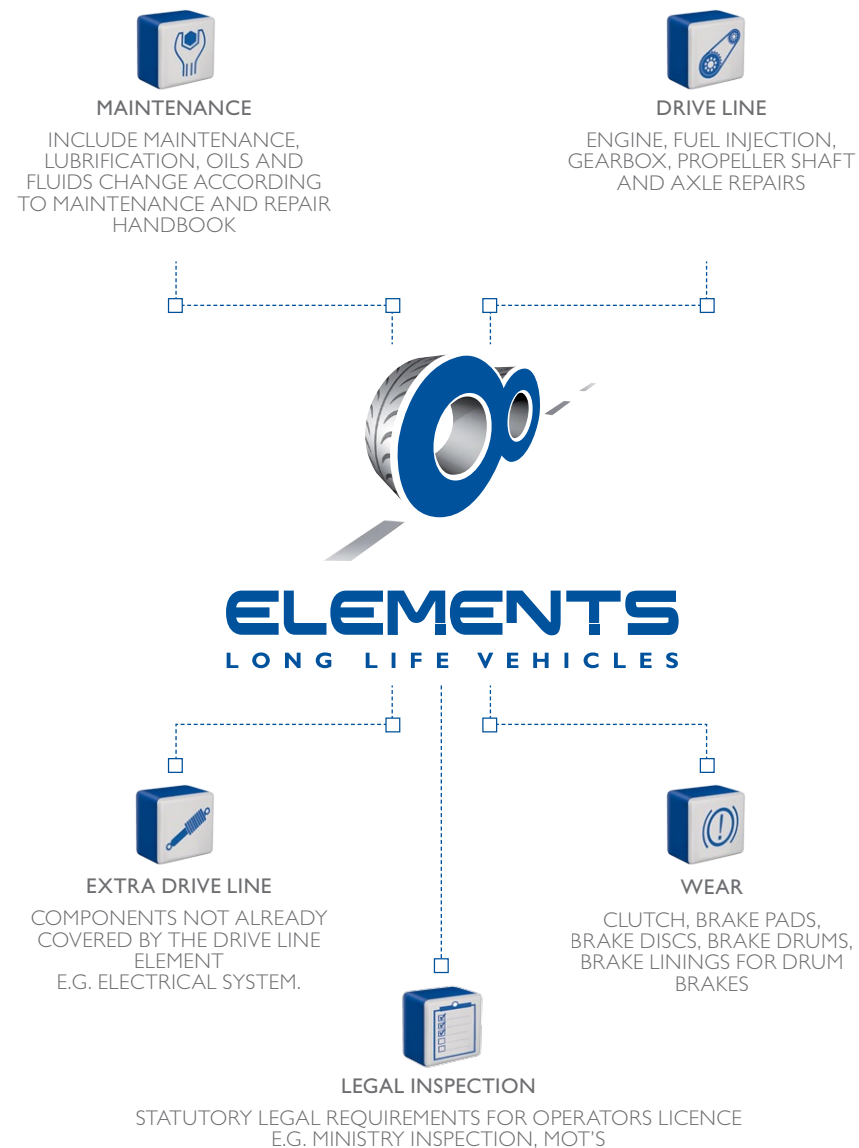


TAILOR-MADE SERVICE FOR YOUR VEHICLE

ITS EXTREME FLEXIBILITY MAKES ELEMENTS SO ATTRACTIVE

ELEMENTS provides the flexibility to select any combination from the major "elements" which make up the overall offer:

Combine any "element" to create your own tailor-made service package!




TAILORED SERVICE PACKAGES

AVAILABLE PACKAGES OFFER








THE “ELEMENTS” THAT MAXIMISE YOUR VEHICLE’S LIFE

You can choose the best service levels for your business size and needs, knowing that the associated costs are fixed and predictable.

PLANNED MAINTENANCE CONTRACTS

	MAINTENANCE	DRIVE LINE	EXTRA DRIVE LINE	WEAR	LEGAL INSPECTION
					
 3XL • LIFE					
 2XL • LIFE					
 XL • LIFE					
 L • LIFE					
 M • LIFE					
 S • LIFE					
 XS • LIFE					



EXTENDED GUARANTEE






















































































































































































































































	DRIVE LINE	EXTRA DRIVE LINE
		
 XTRA XTENDED LIFE		
 XTENDED LIFE		










































































































































CONTACT YOUR LOCAL DEALER TO CHOOSE THE PERFECT CONTRACT TAILORED TO YOUR BUSINESS.

COVERAGES TABLE

Check the coverages table to find out what is included in each package.

LEGEND   : Included, (DL): Driveline, (EDL): Extra Driveline, (M): Maintenance, (W): Wear

COMPONENTS	NAME	3XL	2XL	XL	L	M	S	XS	XTENDED LIFE	XTRA XTENDED LIFE
Maintenance	Routine servicing of the vehicle in accordance with the service schedules issued by IVECO (M)									
	Engine block (DL)									
	Crankshaft, main and pin bearings, timing gears (DL)									
Engine	Turbo-charger (DL)									
	Complete water pump assembly (DL)									
	Oil pump (DL)									
	Cylinder head and gasket (DL)									
	Camshaft (DL)									
	Valves and valve seats (DL)									
	Pistons and piston rings (DL)									
	Tappets and rocker arms (DL)									
	Cylinder liners (DL)									
	Fan hub and bearings(DL)									
	Flywheel (DL)									
	Carter Gasket (DL)									
	Exhaust brake (EDL)									
Gearbox	Gearbox casing (DL)									
	Gears (DL)									
	Shaft bearings (DL)									
	Selector forks and rods (DL)									
	Bearings (DL)									
	Synchros (DL)									
	Electronic Control Units (DL)									
Axles	Hydraulic retarder (DL)									
	Drive axles (DL)									
	Differential casing (DL)									
	Pinion and bevel gear (DL)									
	Differential gears (DL)									
	Bearings (DL)									
	Half-shafts (DL)									
	Torque transfer unit (DL)									
	Hub gears (DL)									
	Front axles (DL)									
Transmission	Transmission shaft (DL)									
	Universal joint (DL)									
	Central bearing (DL)									
	Electronic retarder (EDL)									
Fuel injection system	Injection pump (DL)									
	Injection timing controller (DL)									
	Injectors (DL)									
Clutch	Servo / Clutch Master Cylinder (EDL)									
	Driven plate, Clutch pressure plate (W)									
PTO	PTO Multipower (EDL)									






























COMPONENTS	NAME	3XL	2XL	XL	L	M	S	XS	XTENDED LIFE	XTRA-XTENDED LIFE
Braking system	Dryer unit (EDL)									
	Brake cylinder (EDL)									
	Brake calliper (EDL)									
	Brake valve (EDL)									
	Brake hoses (EDL)									
	Shoes and brake pads (W)									
	Brake disc (W)									
	Drum (W)									
Chassis/ Suspension/ Steering	Steering Pump and Electronic Control Unit (EDL)									
	Joints (EDL)									
	Cross and side members (EDL)									
	Pins and bushes (EDL)									
	Leaf Spring (EDL)									
	Air suspension sensors and levelling valves (EDL)									
	Air bellows (EDL)									
	Shock Absorbers (chassis) (EDL)									
	Leaf Springs Suspension (EDL)									
	Bearings (EDL)									
Exhaust system	Securing Screws, collars, clamps, connectors (EDL)									
	Silencer (EDL)									
	AdBlue system (EDL)									
	Exhaust pipe (EDL)									
	AdBlue valve (EDL)									
Electric system	Exhaust system brackets and fixation (EDL)									
	GPS, Radio, IVECONNECT (EDL)									
Other equipment	Electronic Control Units (EDL)									
	Electric motors (window regulator, mirrors) (EDL)									
	Heater and air conditioner equipment (EDL)									
	Additional heater (EDL)									
	Connectors and bands (EDL)									
	Dashboard (EDL)									
Other components	Hoses and pipes (EDL)									
	Radiator and pipes (EDL)									
	Accelerator/accelerator pedal (EDL)									
	Shock absorbers (Cabin suspension) (EDL)									
	Air compressor (EDL)									
	Fuel pump (EDL)									
	Exhaust manifold									
	Alternator/Starter motor (EDL)									
	Intercooler/Water radiator/Oil radiator/Air radiator (EDL)									
	Tachograph (EDL)									
	Shift lever (EDL)									
Legal Inspections	MOT & Annual Inspection*									
	Tachograph calibration*									
	Advisor									

ADDITIONAL COVERAGES

FLEXIBLE PERSONALISATION



The packages can be further personalised with specific additional coverages in order to suit your needs.

	MAINTENANCE, DRIVE LINE, EXTRA DRIVE LINE, WEAR  3XL • LIFE	MAINTENANCE, DRIVE LINE, EXTRA DRIVE LINE  2XL • LIFE	MAINTENANCE, DRIVE LINE, WEAR  XL • LIFE	MAINTENANCE, DRIVE LINE  L • LIFE	MAINTENANCE, DRIVE LINE, WEAR  M • LIFE	MAINTENANCE  S • LIFE	LEGAL INSPECTION  XS • LIFE	DRIVE LINE, EXTRA DRIVE LINE  XTRA XTENDED LIFE	DRIVE LINE  XTENDED LIFE
ANS 24h CALL OUT & SERVICE		+	+	+	+				
ANS 24h TOWING		+	+	+	+				
BATTERY		+							
TACHOGRAPH CALIBRATION*		+	+	+	+	+			
ENGINE OIL TOP UP	+	+	+	+	+		+		
LIGHT BULBS		+							
VOR GUARANTEE	+	+	+	+	+				
COLLECTION & DELIVERY	+	+	+	+	+	+	+		
TYRES SUB CONTRACT	+	+	+	+	+	+	+		
TAIL LIFT SUB CONTRACT	+	+	+	+	+	+	+		
BODY EQUIPMENT SUB CONTRACT	+	+	+	+	+	+	+		
WESTERN EUROPEAN BREAKDOWN COVER	+	+	+	+	+				
FIFTH WHEEL	+	+	+	+					
MINISTRY PMI / SAFETY INSPECTIONS*	+	+	+	+	+	+	+		
MOT & ANNUAL INSPECTIONS*		+	+	+	+	+			
ADVISOR2									
MOT DAILY 3.5T OR LESS	+	+	+	+	+	+			
REAR SHUTTER COVER SUB CONTRACT	+	+	+	+	+	+	+		
DAILY 3.5T OR LESS PMB SAFETY INSPECTIONS HALF-YEARLY	+	+	+	+	+	+	+		
WIPER BLADES	+	+	+	+	+	+	+		

YOUR BUSINESS NEVER STOPS IVECO IS ALWAYS BY YOUR SIDE

In choosing IVECO, you have made a quality choice for you and your business. IVECO brings you total peace of mind, with a dedicated after-sales support network and over 2000 service points across Europe. A team of professionals working 24 hours a day, 7 days a week to provide you with the support you need, whenever and wherever you need it.

ELEMENTS is one of the main Services within the IVECO After-Sales global offer. A perfect synergy between Service, Parts and our Network which is always available to keep your vehicle in perfect condition.

ASSISTANCE NON-STOP Always ready, wherever you are



IVECO Assistance Non-Stop, 24 hours a day, 7 days a week. IVECO is always available to keep your business up and running.

In case of vehicle breakdown IVECO Assistance Non-Stop can be reached in three ways:

- With a simple phone call
- Using the on-board IVECONNECT telematics system
- Using the IVECO Non Stop mobile app



IVECO
0080048326000
Assistance Non-Stop



The IVECO Non Stop app can also be used to book in advance a repair work for your vehicle, not just in case of urgency. You can select the time window and the location (current position, workshop or specific address) and the app will give you a confirmation of the booking.

ALWAYS BY YOUR SIDE Our technicians, your partners



IVECO technicians are always ready to take care of your vehicle, with the unrivalled skill and expertise gained from working on IVECO vehicles every day.

They are more likely than anybody to get to the heart of the problem, helping you to save time and money. They use the same IVECO diagnostic instruments as the ones used to test the vehicles.

Thanks to teleservices, E.A.S.Y. and its accessories, remote assistance operations can be carried out with total effectiveness.



GENUINE PARTS Your vehicle's favourite spare parts

An efficient braking system, maximum road holding, good visibility both day and night, effective filtration of air and fluids - all of these elements are essential to maintaining the value of your IVECO over time, protecting you from unplanned downtime, ensuring safety for people and goods. IVECO Genuine parts, combined with the professional skills of IVECO technicians, are your greatest allies in maintaining the productivity of your business.

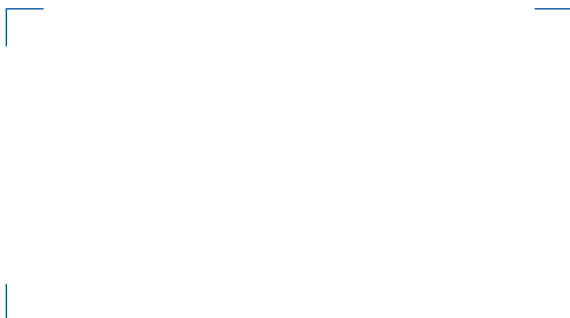


As a matter of fact, only IVECO Genuine Parts provide:

- Quality and reliability certified by IVECO
- Up to 36 months warranty with no limit on mileage*
- Delivery within 24h of any replacement part in any country, on any day of the week**
- Availability of replacement parts up to 10 years after vehicle phase-out

*Warranty conditions may vary depending on country

** Parts delivery may vary depending on country.



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